



GENERAL CONDITIONS

28 non-smoking rooms with shower or bath/WC, cable television, telephone.

Free use of the wellness "l'Eau des Cimes" with indoor pool (access for children until 5.30 pm), whirlpool, sauna, steambath, ice fountain and relax area.

Double room single occupancy: rates on request.

Balcony: sfr. 10.- per person and per day.

Dog: sfr. 20.- per day. Unfortunately, they are not allowed in the breakfast room.

Lift.

Free outdoor **parking**.

All rates include service charge and VAT.

Stay taxes not included.

Check-in: from 3.00 pm – **check-out:** till 11.00 am.

Conditions for extra bed for children in parents' room (min. 2 adults paying)

During summer season

- Children until 12 years old : stay free
- Between 13 and 16 years: 50% of the adult rate
- As from 17 years: 75% of the adult rate

During winter season

- Children until 6 years old : stay free
- Between 7 and 12 years: 50% of the adult rate
- As from 13 years 25% reduction of the adult rate

All bookings must be guaranteed with a credit card number and any stay of 4 days and more must be guaranteed with deposit of 50% (bank transfer or with credit card).

Credit cards accepted: Visa, Mastercard, Maestro or Postcard.

Bank relation:

UBS - 3960 Sierre - IBAN CH 17 0026 8268 4662 2001 E - BIC: UBSWCHZH80A

Cancellation policy

WINTER SEASON

- Until 21 days prior to arrival: no charge
- Between 8 and 20 days before arrival: 50% of the stay
- Between 7 days and day of arrival: 100% of the stay

SUMMER SEASON

Until 7 days prior to arrival: no charge
Between 4 and 6 days prior to arrival: 50% of the stay
Between 3 days and day of arrival: 100% of the stay

Cancellation policy High Season (Christmas, New Year and half terms in February)

- Until 60 days prior to arrival: no charge
- Between 22 and 59 days prior to arrival: 50% of the stay
- Between 21 days and day of arrival: 100% of the stay.