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## GENERAL CONDITIONS

### SPECIAL WINTER 2020-21

30 non-smoking rooms with shower or bath/WC, cable television, telephone.

Free use of the wellness "l'Eau des Cimes" with indoor pool (access for children until 5.30 pm), whirlpool, sauna, steambath, ice fountain and relax area.

Double room single occupancy: rates on request.

**Balcony:** sfr. 10.- per person and per day.

**Dog:** sfr. 20.- per day. Unfortunately, they are not allowed in the breakfast room.

**Lift.**

Free outdoor **parking**.

All rates include service charge and VAT.

Stay taxes not included.

**Check-in:** from 3.00 pm – **check-out:** till 11.00 am.

#### **Conditions for extra bed for children in parents' room (min. 2 adults paying)**

##### **During summer season**

- Children until 12 years old : stay free
- Between 13 and 16 years: 50% of the adult rate
- As from 17 years: 75% of the adult rate

##### **During winter season**

- Children until 6 years old : stay free
- Between 7 and 12 years: 50% of the adult rate
- As from 13 years 25% reduction of the adult rate

All bookings must be guaranteed with a credit card number and any stay of 4 days and more must be guaranteed with deposit of 50% (bank transfer or with credit card).

Credit cards accepted: Visa, Mastercard, Maestro or Postcard.

#### **Bank relation:**

UBS - 3960 Sierre - IBAN CH 17 0026 8268 4662 2001 E - BIC: UBSWCHZH80A

#### **Cancellation policy**

- Until 15 days prior to arrival: no charge
- Between 7 and 14 days prior to arrival: 50% of the stay
- Between 6 days and day of arrival: 100% of the stay

#### **Cancellation policy High Season (Christmas, New Year and half terms in February)**

- Until 30 days prior to arrival: no charge
- Between 15 and 29 day prior to arrival: 50% of the stay
- Between 14 days and day of arrival: 100% of the stay.